

Monitor – Inspect – Recover

Lead the Efficiency under your Watch

Determined to help you continually sense inefficiency and respond to energy losses, Presenting UGO Supervisor mobile application for real time field monitoring of billing, exceptions & complaints. That's not all - the theft assessment feature is a game-changer. With a detailed screen for documenting and assessing theft cases, you can input all the necessary information in one place, making it easier to handle.



Supervision

- › Meter Reading
- › Consumer Billing
- › Bill Distribution



Exception Handling

- › Field Related
- › Meter Related
- › Payment Related



Vigilance Handling

- › Direct Theft Assessment
- › Evidence Recording
- › Revenue Recovery



Field Survey

- › Consumer Info Collect
- › Meter Data Download (Probe/WiFi/OCR)
- › Image/Video Capture

✓ Revenue Recovery

✓ Streamlined Workflow

✓ Centralized Monitoring

✓ Prompt Resolution

✓ Remote Tracking

✓ Improved Communication

✓ Low Support Cost

Key Features



Vigilance Tracker

Assignment of vigilance checking cases for theft detection and revenue recovery with proper records and proofs.



TDC Activity

Attend cases of outstanding and take necessary action of recovery or disconnection at site.



MRI Survey

Perform MRI surveys of downloading meter data via OCR/Probe/Wi-Fi in mobile app and sync with web system for informed decisions making.



Bill Monitoring

Keep track of reading, billing and bill distribution progress in real-time, ensuring efficient workforce performance.



Real-time Synchronism

Enable efficient collaboration and synchronization with web servers for real time monitoring and operations.



Smooth Integration

Integrate seamlessly with your existing systems or third party applications for supervision to deliver a streamlined experience.



Authentication Method

Ensure secure access and authorization with robust authentication methods.



Consumer Info

Access and manage comprehensive consumer information easily from our UGO Admin app for visits.



Assessment Tracking

Track real-time assessment status, ensuring effective and timely management of each case.



Grievance Redressal

Attend to consumer complaints related to meter, bill or payments for timely resolution and consumer satisfaction.



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